

# COMPLAINT-FREE YEAR

BETTER BUSINESS BUREAU RECOGNIZES:

## Mister Water Heater

for upholding BBB's Standards for Trust  
which helped achieve a complaint-free record

BBB's Standards for Trust:

1. Build Trust
2. Advertise Honestly
3. Tell the Truth
4. Be Transparent
5. Honor Promises
6. Be Responsive
7. Safeguard Privacy
8. Embody Integrity



# 2024

A BBB Accredited Business since 2023\*

  
Cathy Ann Armour  
President & CEO

*\*As of January 2025*